



Bosal Afrika Group Quality Policy

We, as Employees of Bosal Afrika Group, a member of the Bosal Group of companies, manufacturers of steel tube, exhausts systems, catalytic converters, automotive carrier and protection systems and irrigation systems, are committed to continually improving the performance of the Bosal Afrika Group.

Bosal Afrika will **Exceed Customer Expectation**, as well as to our own expectations, by achieving business excellence through the following objectives;

- Product Quality
- Customer Satisfaction
- Employee Awareness
- Supplier Development

by placing high emphasis on the “Zero Defects” & “Right First Time” philosophies, thereby securing our future growth.

In view of the above, we are committed to:

- Ensuring that we implement and maintain the ISO/TS 16949 Quality Management System, and the relevant product specific requirements, and continually reviewing the SHEQ for its effectiveness.
- Ensuring that Customer Needs are identified, communicated and that they are achieved.
- Implementing the principles of Continuous Improvement within our group of companies.
- Continually increasing the abilities and competency of our Employees by means of communication and training.
- Reviewing our performance, and that of our Suppliers, in line with the agreed Key Performance Indicators.

A handwritten signature in black ink, appearing to read "Danie van Vuuren". The signature is stylized and includes a long horizontal stroke extending to the right.

Danie van Vuuren
Managing Director
Bosal Afrika